![UNC HEALTH]

my UNC *Chart*™

Sign-Up Guide

1 Visit **myuncchart.org.**

2 Locate the **"New User"** section on the log in page.

3 If you received an **Activation Code** from your provider's office, enter it.*

4 If you do not have an **Activation Code**, click on **"Sign up for My UNC Chart."**

   • You will be asked a series of questions from Experian** to verify your identity.

5 After you follow either steps 3 or 4, create a username and password. Then click **"Next."**

6 Choose whether you want email or text notifications, and click **"Sign In."**

7 Review the Terms and Conditions. Click **"Accept."**

8 **Success!** You will be taken to your personal My UNC Chart home page.

Connecting to your care is easy and convenient with My UNC Chart.

Simply sign up to:

Connect with your care team – Use our secure messaging system to get answers to your non-urgent medical questions.

Manage your appointments – Request new appointments, view past and upcoming appointments and cancel appointments.

Access test results – View your results and your doctor's comments for many standard medical tests.

Request prescription refills – Request a refill for your prescription medications.

Pay bills online – Pay your hospital and provider bills online.

Get the MyChart Mobile App – Connect with your care anytime, anywhere, with the free MyChart Mobile App for Android and iPhone available from the App Store and Google Play.

Manage accounts of loved ones – Use your account for permission-based access to manage the care of your children, spouse, parents and other loved ones who are UNC Health patients.

Track your health – View a snapshot of your UNC Health medical history, a clinical summary of your office visits, and hospital and emergency department discharge instructions.

Get connected to your care. For more information or to sign up, go to myuncchart.org or call the UNC Health Outpatient Access Center at 888-996-2767.

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STAY WELL **CONNECTED**